

INDUSTRY RESTRICTION LEVELS

Tourism – Accommodation providers

INDUSTRY SPECIFIC REQUIREMENTS	ACTIONS ACROSS ALL LEVELS	CLOSED	HEAVILY RESTRICTED (First and Second Step)	RESTRICTED (Third Step)	OPEN WITH A COVIDSAFE PLAN (Last Step and COVID Normal)
ENSURE PHYSICAL DISTANCING	<ul style="list-style-type: none"> Staff and customers should maintain a distance of 1.5m apart at all times where practical COVIDSafe Plan in place Displaying signs to show patron limits at the entrance of enclosed areas where limits apply Density quotient applied to shared spaces (e.g. workspace, tearooms) and publicly accessible places Use floor markings and physical barriers in high traffic areas to provide minimum physical distancing guides Minimise the build-up of people waiting to enter and exit the workplace Provide training to staff on physical distancing expectations while working and socialising (including during lunch breaks) Avoid carpooling where possible (unless with members of your household) Promote contactless payments such as 'tap and go' and other electronic payment processes instead of cash 	<ul style="list-style-type: none"> No people on site except for emergency maintenance and repairs 	<p>Only the following accommodation services are permitted:</p> <ul style="list-style-type: none"> All types of accommodation where it relates to a person's primary residence Accommodation provided or funded by the Victorian Government in response to COVID-19 Accommodation for work purposes on a temporary basis or for workers in critical sectors beyond hotels (e.g. caravan parks) Accommodation where it is unsafe for a person to reside in their primary place of residence Emergency accommodation, including refuges and accommodation for people who are experiencing homelessness Other essential accommodation and food services such as roadhouses (to comply with national heavy vehicle regulations) 	<p>Open, but each group booking is restricted to:</p> <ul style="list-style-type: none"> only members of the public who have the same principal place of residence; OR only members of the public who are in an intimate personal relationship; OR Up to two people and their dependents from one additional household can visit. Children under 12 months of age not included in the limit; AND only members of the public whose principal place of residence is outside the Restricted Area; AND members of separately booked groups do not share bedrooms at the facility 	<p>Open with a COVIDSafe Plan</p>
WEAR A FACE MASK	<ul style="list-style-type: none"> Staff to wear face masks at stages where public face masks are required Where practical, workplaces should provide training/guidance on how to use personal protective equipment (PPE) Install screens or barriers where appropriate 				
PRACTISE GOOD HYGIENE	<ul style="list-style-type: none"> Frequent cleaning and disinfection of shared spaces, frequently touches surfaces (at least twice a day) and publicly accessible areas Make soap and hand sanitiser available for all staff and customers throughout the workplace Where practical replace high-touch communal items with alternatives Display a cleaning log in shared spaces 		<ul style="list-style-type: none"> Indoor physical fitness and recreation facilities closed, outdoor pools open for exercise only, subject to pool requirements Communal facilities, such as kitchens and shared bathrooms, open 	<ul style="list-style-type: none"> Indoor physical fitness and recreation facilities within accommodation facilities closed Communal facilities, such as kitchens and shared bathrooms, open <p>Additional easing for regional Victoria from 11:59pm on 18 October 2020</p> <ul style="list-style-type: none"> Indoor pools open for people under the age of 18, with the lessor of 20 patrons or the density limit 	
KEEP RECORDS AND ACT QUICKLY IF STAFF BECOME UNWELL	<ul style="list-style-type: none"> Support staff to get tested and stay home, even if they only have mild symptoms Have a risk assessment process for when three of more workers are suspected to have coronavirus (COVID-19) at a single worksite within a five-day period Have a plan to manage cases, notify others, including DHHS and WorkSafe, and potentially close down if there are confirmed cases of coronavirus (COVID-19) in the workplace 		<ul style="list-style-type: none"> Ask staff to declare in writing or electronically before each shift that they are free of symptoms, have not been in contact with a person with coronavirus (COVID-19) and have not been directed to isolate Ask customers to declare in writing or electronically at check in that they are free of symptoms, have not been in contact with a person with coronavirus (COVID-19) and have not been directed to isolate 	<ul style="list-style-type: none"> Ask staff to declare in writing or electronically before each shift that they are free of symptoms, have not been in contact with a person with coronavirus (COVID-19) and have not been directed to isolate Ask customers to declare in writing or electronically at check in that they are free of symptoms, have not been in contact with a c person with coronavirus (COVID-19) and have not been directed to isolate 	

	<ul style="list-style-type: none">• Keep records all people who enter the workplace for contact tracing• Wellness declarations for each staff member commencing shift• Workplaces are encouraged to undertake symptom screening at commencement of each shift
AVOID INTERACTIONS IN ENCLOSED SPACES	<ul style="list-style-type: none">• Reduce the amount of time staff are spending in enclosed spaces• Move as much activity outside as possible, including serving customers, meetings, kitchens, tearooms and lunchbreaks• Enhance airflow by opening windows and door and optimising fresh air flow in air conditioning systems
CREATE WORKFORCE BUBBLES	<ul style="list-style-type: none">• Keep the same staff rostered on the same shifts and in the same areas within a site, where practical• Avoid overlap in shift changes where possible• Minimise number of staff members working across a business’ other premises where practical• Maintain records of staff members working across multiple sites

Bold – mandatory under public health direction*
Not bold – recommended but not mandated

*Subject to final development of directions by Chief Health Officer