

2021 Complimentary Permit

Application Short Term Complimentary Vehicle Permit



APPLICANTS DETAILS

NAME: BUSINESS:

DRIVERS DETAILS

NAME:

PHONE: POST CODE:

EMAIL ADDRESS:

DETAILS

REGISTRATION: DATE ARRIVING:

DATE DEPARTING:

REASON FOR ACCESS:

PASSENGER DETAILS

NAME: PHONE:

NAME: PHONE:

NAME: PHONE:

NAME: PHONE:

COMPLIMENTARY SHORT-TERM RESORT ENTRY PERMITS ARE ISSUED TO:

Requests for Special Access (Complimentary) Resort Entry are carefully scrutinised/reviewed.

There are strict FCRM guidelines/policies that determine eligibility for Complimentary Resort Entry Permits. Please contact FCRM to determine requirements - 03 5758 1200.

Falls Creek Resort Management (FCRM) collects Resort Entry fees to fund a range of visitor services including but not limited to, ski patrol, snow clearing, car parking, public transport, visitor information and promotional events. Complimentary Resort Entry will only be issued for approved purposes that are of benefit to the whole Resort.

Requests must be emailed to the FCRM Corporate Office no later than 24 hours prior to the arrival of guests or by Friday 4PM for weekend visitors (48 hours advanced notice).

No Complimentary Resort Entry requests will be processed during weekend hours. The onus to submit appropriate paperwork is the responsibility of the requestor. Therefore, any person not adhering to the above timeline will be required to pay all required/associated Resort Entry fees. No refunds will be issued.

a. Military:

Only approved upon confirmation by a senior commanding officer, (Major or above), that the visit is to undertake formal military training. Resort Entry Permit issue is subject to approval by FCRM.

b. Government Officials:

Government Officials visiting the Resort on official business. Vehicles used on non-official business will be charged. Resort Entry Permit issue is subject to approval by FCRM.

c. Key Service Providers (KSP):

Key service providers will be issued with complimentary day entry on a trip by trip basis. Key Service Providers may include Telstra, DMS, AusNet Services, Elgas and AGL. (Subject to lease licence agreement or essential services legislation). Permit issue subject to approval by FCRM. A register of emergency service vehicles listing registration details may be maintained where appropriate to facilitate resort entry for vehicle fleets.

d. Media:

Visits must be for a specific purpose that will produce media coverage as a consequence or be of overall benefit to the Falls Creek Community. Current arrangements for 2021 Declared Snow Season (see Appendix A). Prior arrangement for visits must be made at least 48 hours in advance with FCRM. Permit issue is

subject to approval by FCRM.

e. Travel Agents:

Travel agents visiting the Resort as part of a pre-arranged familiarisation visit. Prior arrangement for visit must be made at least 48 hours in advance with FCRM. Permit issue is subject to approval by FCRM.

Complimentary entry is not available to sales representatives or travel agents whose visit to the resort is primarily as part of a personal holiday.

f. Bands/Entertainers/Security:

Performing at an advertised public event held by a commercial business will be granted complimentary resort entry on request from the venue lessee. Entry will be granted only for the days/nights of the performance. All other groups pay normal entry fees. Prior arrangement for visit must be made at least 48 hours in advance with FCRM. Permit issue is subject to approval by FCRM.

Where there is a legal requirement to provide security, complimentary permits will be issued to the security service for the days/night of the Permit. Proof of legal requirement may be requested.

g. Australian Professional Snowsport Instructors (APSI) and Australian Ski Patrol Association (ASPA):

Scheduled APSI and ASPA training courses and activities, trainers, examiners, key personnel, and the National Education Team are granted access whilst participating in APSI or ASPA activities. APSI and ASPA is to supply details beforehand. APSI recognises FCRM as a sponsor and provides promotion in accordance with a Sponsorship Agreement. Prior arrangement for visit must be made at least 48 hours in advance with FCRM. Permit issue is subject to approval by FCRM.

h. Ski Race Officials:

For approved events Complimentary Resort Entry may be issued to nominated officials. Nominations must come from the organising committee president or secretary. Numbers to be minimal (maximum of 4 per event). Access for Kangaroo Hoppet Officials is as per sponsorship/partnership agreement. Permit issue is subject to approval by FCRM.

i. Sponsors:

FCRM sponsors are granted resort entry, usually as part of an approved sponsorship agreement. Permit issue is subject to approval by FCRM. On some occasions, FCRM may support a sponsorship arrangement with another party

through the provision of complimentary tickets for the length of stay (e.g. FCCL / Network Ten).

j. Trades and Service People:

Up until the commencement of the Victorian School Holidays (June/July) Trades and Service people requiring access for execution or completion of construction projects will be issued with a complimentary Resort Entry Permit for each working visit. After this period complimentary Resort Entry Permits will only be issued for emergency repairs.

k. Companion Card Holders:

Holders of companion cards who are providing assistance to a disabled visitor to the Resort are eligible for complimentary Resort Entry when entering the resort by bus.

l. Seasons Permit Holders:

Holders of Seasons Permits may request complimentary short-term tickets where their vehicle is not available due to mechanical conditions or other damage resulting in the vehicle not being in a driveable condition. FCRM will request evidence of the vehicle condition to support this application, including a report from the mechanic, insurance claim or other relevant evidence. Where the vehicle is not available for an extended period of time the Seasons Permit may be transferred in accordance with the related Seasons Permit Terms and Conditions of Purchase.

m. Other:

Complimentary or discounted resort entry may be issued to special interest groups in line with access and equity principles contained within the Alpine Resorts Strategic Management Plan 2012. Request must be approved by the CEO.

OFFICE USE ONLY

ISSUED BY:

ISSUED DATE:

APPROVED BY:

APPROVED DATE:

LOCATOR #:

Falls Creek Resort Management

PO Box 50, Falls Creek, VIC 3699

Tel: (03) 5758 1200 Email: fcrm@falls creek.com.au www.falls creek.com.au