IMPORTANT INFORMATION FOR DOG OWNERS

FREQUENTLY ASKED QUESTIONS

Why do I need a dog permit?

The Alpine Resort (Management) Regulations 2020 provide the regulatory framework for the control of dogs within Falls Creek Alpine Resort. Dogs or any other animals cannot be brought into the resort without the authority of the Falls Creek Resort Management (FCRM) Board.

How do I apply for a dog permit?

Please click the MailChimp application button or find on our corporate website. Paper forms are also available at the Visitor Information Centre.

https://corporate.fallscreek.com.au/environment.

Who is eligible to apply for a dog permit?

- Permanent Resident
- Stakeholder or Licensed Operators
- Seasonal Employee
- Assistance Dog

What if I don't fit into any of these categories?

If you do not fit within the above categories, you are not eligible to get a dog permit.

Where can I walk my dog off lead in summer?

- Toboggan Slope: All hours
- The Aqueduct Trail: All hours
- Lakeside: 6 am 8 am and 6 pm 8pm.

During summer season, dogs are not permitted off lead in the Village area.

Where can I walk my dog off lead in winter?

- Lower Slalom Car Park: All hours
- The Aqueduct Trail: 6 am 8 am and 6 pm 8pm.

Why isn't there more off lead areas in winter?

There have been multiple locations that have been proposed for an off-lead area. Each area that has been proposed has unavoidable restrictions, environmental constraints or require more discussion to approve the off-lead area. In 2021, the Board approved additional off lead areas for trial for the 2021/2022 seasons. The addition of the Aqueduct Trail between $6 \, \text{am} - 8 \, \text{am}$ and $6 \, \text{pm} - 8 \, \text{pm}$ in winter will continue as a trial for 2022 and will be reviewed and the conclusion of the 2022 winter season.



T: 03 5758 1200

Where are the areas I cannot walk my dog?

Under no circumstances will dogs be permitted to enter the following areas:

- All ski field areas
- Above (uphill) Aqueduct Trail
- Mountain Bike Trails (excluding the Aqueduct Trail)
- Gully area between Falls Creek Road to BHP Road, bounded by Gebi's Ski Hire, Snow Ski Apartments, Falls Creek Road and Gully Chairlift
- Mt McKay area
- Road 24 and Road 26
- Pretty Valley Road
- The Summit, Frying Pan Spur and Ruined Castle areas
- Any alpine bog or associated fen in the Resort
- Alpine National Park
- The Dam Wall

What are the other conditions of having a dog in Resort?

- 1. The Dog must be micro-chipped. Owners must provide proof of micro-chipping as a condition precedent to the permit being applied for and issued.
- 2. Dogs must be restrained from causing:
 - Danger or unreasonable disturbance to other persons, and
 - Damage or interference to property, and
 - Disturbance or injury to wildlife.
- 3. The Dog must be housed indoors overnight.
- 4. The Dog must not act in any way which breaks any term of a lease or sub-lease in the Resort.

Where do you dispose of dog excrement?

The Owner or responsible person with the dog, is responsible for cleaning up and properly disposing of any excrement. Proper disposal of excrement includes either:

- Bagging faeces, securely knotting the bag and placing in the designated dog faeces disposal bins within the village
- 2. DOUBLE bagging faeces and securely knotting the bag and placing in any of the garbage collection sheds located throughout the village.

Are Assistance dogs allowed into resort?

Yes, Assistance dogs are allowed into the Resort with the approval of FCRM. An application form must be filled out and lodged with FCRM alongside the dog's official accreditation.

What are the conditions for Assistance dogs entering the resort?

Assistance dogs are specially trained to enable people with a disability to participate in all aspects of society. They are trained for a range of purposes including assisting people who are blind or vision impaired, supporting children with autism and supporting people with mental health difficulties. Assistance dog owners will be required to notify FCRM of the intention to enter the Resort, yet no fee will apply. Whilst in the Resort, handlers are required to provide evidence that the dog is an assistance dog.



T: 03 5758 1200

Types of evidence accepted are:

- Identification card issued for the animal by an accredited assistance dog training provider.
- A letter from the visitor's medical practitioner stating that it is an assistance dog and what its purpose is.
- A state or territory government-issued public transport assistance animal pass.
- Accepted into Falls Creek alpine resort Assistance Dog with a public access license issued by Assistance dogs Australia.

How can I tell if my dog is an Assistance dog?

Assistance Dogs is a generic term for a guide, hearing, or service dog specifically trained to perform identifiable physical tasks and behaviours to assist a person with a disability in order to aid in quality of life and/or independence. Assistance dogs are covered under many legislative access laws for public access rights when working with their handler who lives with a disability. Assistance Dogs Australia's accredited dog and handler teams will have:

- Completed a Public Access Test (PAT) to receive accreditation this is an annual test.
- A navy blue jacket that is clearly marked to include:
 - Assistance Dogs International logo.
 - Assistance Dogs Australia logo.
 - A handler's license including photo identification.
 - ID tag on their collar.

Assistance dogs without a public access license are not allowed into the Falls Creek Alpine Resort.

Assistance dogs are not to be confused with a therapy, emotional support or companion dog which are not required to undertake a Public Access Test (PAT).

All dogs can intrinsically provide emotional support to a human being. Assistance dogs are different from emotional support dogs in that they are specifically trained to perform identifiable tasks to increase independence and/or quality of life.

Reference: https://www.assistancedogs.org.au/about-us/faqs/

Will there be more signage to communicate off lead, restricted and on lead

areas?

Communication is an integral part of managing dogs in the Resort. Signage plays an important continual aspect of communicating the expectation of dogs in the Resort. A clear sign at the immediate entrance to the Resort at Howman's Gap clearly states the requirement for an authority to bring or keep a dog in Falls Creek.

Additional signage has been installed in the Resort in 2022 and signs outline:

- 'On lead' and 'off lead' zones;
- Conservation areas (no dogs); and
- 'Dogs permitted' areas.

Should you have any other questions or enquiries please contact landmanagement@fallscreek.com.au or call 03 5758 1200.



T: 03 5758 1200

Where can I take my dog at Falls Creek? **Falls**Creek Dogs are not permitted in Falls Creek without an authority from the Falls Creek Resort Management Board. All authority holders must comply with the Falls Creek Dog Policy which sets restrictions on where and when dogs are permitted in the resort. Dogs are prohibited from the area shaded in grey all year round, including: · All ski field areas · Above (uphill) Aqueduct • Mountain Bike Trails (excluding the Aqueduct Trail) Gully area below Falls Creek Road to BHP Road, bounded by Gebi's Ski Hire, Snow Ski Apartments, Falls Creek Road and **Gully Chairlift** Mt McKay area · Road 24 and Road 26 Pretty Valley Road • The Summit, Frying Pan Spur and Ruined Castle areas · Any alpine bog or associated fen in the resort The Dam Wall 250 500m Dogs are required to be on a lead in the village year round **Alpine National** Winter off-lead area: Summer off-lead areas: Park The Aqueduct Trail **Toboggan Slope** 6am - 8am & 6pm - 8pm The Aqueduct Trail Falls Creek Resor Off lead areas Roads Dogs not permitted All year MTB trails Dogs allowed as per permit Summer Winter – Dogs allowed Ski runs Winter Rocky Dog bin location Dam wall Valley Lake

ABN 21 789 770 569

E: fcrm@fallscreek.com.au

1 Slalom Street, Falls Creek VIC 3699

W: fallscreek.com.au

