

Stakeholder Consultation Session

BHP Road Closure

24th October 2022

MS Teams



Agenda



- Landslip Update and Resort Access
- Emergency Communications
- Essential Services Update
- Business and staff assistance
- Upcoming Events Calendar
- Question and Answer

Landslip Update and Resort Access



- Further landslip damage occurred overnight 21st October making road unsafe for access
- Regional Emergency Management Team meeting held Saturday 2pm
 - Key decision around ensuring a more long term focus on access arrangements
 - Currently 30 day closure in place (except Emergency Services) until 18th November 2022
- Longer-term road closure now in place
 - Advice from SES and Department of Transport (DoT)
 - Significant hazard remains at the site
 - Hazard increases with any rainfall and remains present for several days after
 - Key focus on preservation of life
- Looking towards solutions for re-opening beyond 18th November
 - Confirmation of plan for resolution in progress with geotech engineers with DoT
 - Requires site to be stable prior to execution.
 - Stage 1 will be getting the road trafficable to local residents and essential services
 - Stage 2 will be getting the road trafficable (under management) for the general public
 - There is 200,000m³ of dirt to be removed.

Landslip Update and Resort Access



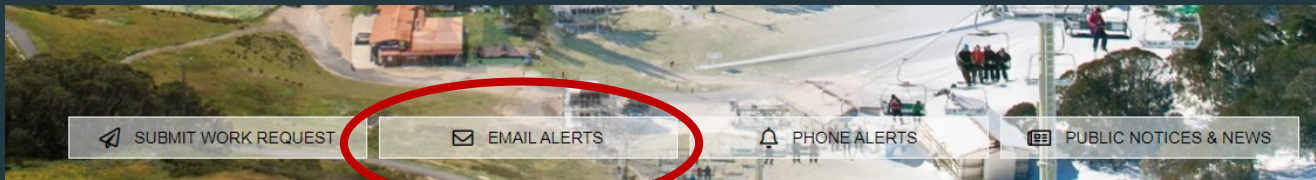
- Site works are likely to continue through until April/May 2023.
- This is a Regional Level significant event.
 - Travel access safety plan to be developed
 - Communication plan to be developed
- Key focus points for FCAR:
 - Get site under Traffic Management for all access prior to Xmas 2022/23.
 - Get full site remedial works completed prior to next Snow Season 2023.
- What should you do?
 - Pay attention to emergency services and FCAR information – the situation is changing frequently
 - Make plans for access only via Omeo Hwy for at least up to Christmas
 - Provide information to resort management if you choose to remain at Falls Creek via the QR code on the next slide

Emergency Communications



FCAR Communications Channels

- EDMs – priority communication channel for stakeholders
- Social Media secondary
- Sign up to the mailing list to stay informed via corporate.fallscreek.com.au



Residents Form

- Residents to use QR to provide details
- This is to assist in resort operations, emergency service assistance and the planning of essential services (in the case of power outage or telecommunication failure and we need to contact residents).

A screenshot of a web form titled "The Falls Creek Village List". It contains a list of checkboxes for various categories: "General Information", "Events Winter", "Events Summer", "Finance & Rates", "Policies, Planning & Regulatory Requirements", "Operations" (circled in red), "Emergency Email Alerts", "Emergency SMS Alerts", "Environment", and "Arts & Culture". A "Subscribe" button is at the bottom.

Residents Contact List Sign-Up
Please scan and complete form

Essential Services Update



Emergency Services

- CFA response from Falls – numbers ok for core response. Mt Beauty response via truck each side of slip site.
- Victoria Police will respond based on site access availability
- Ambulance Victoria will respond from Omeo
- Be prepared for a 4 hour response time due to the access issues.

Medical

- Dial 000 in a medical emergency and Ambulance Victoria will be initiated as appropriate, with the most likely response being the Omeo ambulance (at least a 2 hour response to Falls Creek).
- There is a 24/7 Urgent Care service in Omeo Hospital with a Doctor on call (similar to Mt Beauty Hospital). Call hospital in advance on (03) 5159 0100.
- Omeo medical clinic is aware of the road closure, appointments can be made by calling (03) 5159 0140.
- We are working with Mt Beauty pharmacy to establish a delivery and pick up service like in Winter. Omeo also has a pharmacy (03) 5159 1663.

Essential Services Update



Childcare and Kindergarten

- We are open for those who need us, BUT there may be temporary disruptions to service such as shortened sessions or last-minute cancellations due to access to staff.
- Please continue to liaise with Bianca Scott or the childcare team to discuss your needs childcare@fallscreek.com.au

Post Office

- Delivery every Friday only
- Please let Mt Beauty Post Office know if you would like to collect your mail from there

Deliveries

- Remos - Thursday deliveries only
 - It will require you to directly contact John in advance for their logistical planning
 - We working through options for pharmacy collection (to be advised)

Essential Services Update



Supermarket

- Foodworks operations - to be advised
- Nearest accessible supermarket outside of Falls Creek is Foodworks in in OMEO – 2 hours
- Arnold's deliveries come up with Remos

Food & Beverage Venues

- 1550 Restaurant open daily 8am – 2pm (breakfast & lunch)
- Frying Pan Inn open Tuesday to Saturday from 4pm (dinner). Closed Sunday/Monday

Business & Staff Assistance



- Currently working with State and Federal disaster recovery agencies to have Falls Creek municipality recognised as impacted by disaster.
- Working on securing financial assistance for businesses impacted and staff (particularly casuals who have lost shifts) – awaiting confirmation.
- Mental Health support;
 - Albury Wodonga Health 1300 104 211
 - Darren 0408 110 739

1300 104 211
MENTAL HEALTH TRIAGE SERVICE

ALBURY WODONGA HEALTH
NORTH EAST AND BORDER MENTAL HEALTH SERVICE
24/7 MENTAL HEALTH TRIAGE LINE
FAX: 03 5722 5429

The banner features the Albury Wodonga Health logo on the left, which consists of three overlapping circles in red, blue, and green. To the right of the logo is a white icon of two overlapping speech bubbles. The text is centered and right-aligned, with the phone number and service name in large, bold, white letters.

Upcoming Events Calendar



- FCAR working with event organisers this week on event options. Likely scenario is postpone to a date in the new year or cancel.
- Event status to be updated by event organiser first
- FCAR to share event status once a decision made and announced by the event organiser

| DATE | EVENT | ORGANISER |
|------------------|--------------------------------|---------------------------|
| November 12 – 13 | Historical Society Conference | FC Historical Society |
| November 18 – 20 | Ignition MTB Festival | Blue Dirt |
| November 26 – 27 | Alpine Challenge | Running Wild |
| December 4 – 6 | Grinduro (gravel race / party) | FCAR / Grinduro |
| December 10 – 11 | Fox Superflow (MTB event) | Rocky Trail Entertainment |

Questions



- **Will the gas supply be maintained?** Yes
- **Are event organisers postponing or cancelling events?** We are discussing these options with them this week
- **What is happening with the bed audit scheduled this week?** Postponed. You will be contacted with new dates by the Land Management team.
- **Are there likely to be restrictions on the back road for larger vehicles?** Please call Fred Weir or Callum Brown to discuss. If you require their details call 03 5758 1200
- **Are the fire trails from Big Hill an option?** No, they are not clear and under a considerable amount of water.
- **Does this information relate to Bogong Village staff?** Yes
- **If non-residents go up to do maintenance do you want them to use the residents list?** No, the Land Management team will be emailing a different registration link for this user group.
- **Is hard rubbish this Sunday cancelled at Howman's Gap?** Yes, it is cancelled. Further advise will follow as to whether it can take place in November.



Thank you

Falls Creek Alpine Resort will continue to inform you, our stakeholder, via email updates as they become available.

The next planned update is Wednesday 2nd of November in the evening.

We appreciate your patience and understanding during this challenging period.